

IEE2E

Exploring End-to-End Business Processes in SAP Business Suite

COURSE OUTLINE

Course Version: 2508

Course Duration:

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Typographic Conventions

American English is the standard used in this handbook.

The following typographic conventions are also used.

This information is displayed in the instructor's presentation	
Demonstration	
Procedure	
Warning or Caution	
Hint	
Related or Additional Information	
Facilitated Discussion	
User interface control	<i>Example text</i>
Window title	<i>Example text</i>

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Course Overview

TARGET AUDIENCE

This course is intended for the following audiences:



Lesson 1: Identifying Business Processes Using the Example of a Bike Company

Lesson Objectives

After completing this lesson, you will be able to:

- Identify typical business challenges and business processes within modern enterprises

Lesson 2: Mapping SAP Solutions to Business Processes

Lesson Objectives

After completing this lesson, you will be able to:

- Map the SAP solutions to business processes and identify process integration points

Lesson 3: Aligning Business Processes with SAP Best Practices

Lesson Objectives

After completing this lesson, you will be able to:

- Explore SAP Best Practices via SAP Signavio Process Navigator

Lesson 1: Introducing the SAP Business Suite

Lesson Objectives

After completing this lesson, you will be able to:

- Introduce the SAP Business Suite

Lesson 2: Defining the Cloud ERP Solutions

Lesson Objectives

After completing this lesson, you will be able to:

- Define the cloud ERP solutions and implementation methods

Lesson 3: Explaining Characteristics of SAP Business Technology Platform

Lesson Objectives

After completing this lesson, you will be able to:

- Explain characteristics of SAP Business Technology Platform

Lesson 4: Providing a Summary of SAP Business Data Cloud

Lesson Objectives

After completing this lesson, you will be able to:

- Provide a summary of SAP Business Data Cloud

Lesson 5: Describing Cloud ERP Business Processes & Line of Business Functionality

Lesson Objectives

After completing this lesson, you will be able to:

- Describe cloud ERP business processes and line of business areas

Lesson 6: Explain Industry-Specific & Sustainable Characteristics of SAP Solutions

Lesson Objectives

After completing this lesson, you will be able to:

- Explain how SAP addresses industry-specific requirements and supports sustainability

Lesson 7: Defining the Business Transformation Management Solutions

Lesson Objectives

After completing this lesson, you will be able to:

- Define the Business Transformation Management solutions

Lesson 8: Explaining the Partner Ecosystem

Lesson Objectives

After completing this lesson, you will be able to:

- Explain where to find partner ecosystem solutions

Lesson 9: Describing Artificial Intelligence in SAP Solutions

Lesson Objectives

After completing this lesson, you will be able to:

- Describe how artificial intelligence is embedded in SAP solutions

Lesson 1: Defining the Enterprise Structure Using the Example of a Bike Company

Lesson Objectives

After completing this lesson, you will be able to:

- Define and assign the enterprise structures used in SAP S/4HANA

Lesson 2: Relating Enterprise Structures, Master Data, Transaction Data, and Documents

Lesson Objectives

After completing this lesson, you will be able to:

- Relate enterprise structures, master data, transaction data, and documents to each other

Lesson 3: Describing the Effects of the Central Objects on Different SAP Applications

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the necessity of master data synchronization to different SAP applications

Lesson 1: Identifying the Basics of Financial and Management Accounting

Lesson Objectives

After completing this lesson, you will be able to:

- Describe Financial Accounting and Management Accounting

Lesson 2: Managing General Ledger Accounting: Basic Functions

Lesson Objectives

After completing this lesson, you will be able to:

- Manage basic functions of general ledger accounting including master data, posting, reporting, and general journal entries

Lesson 3: Managing General Ledger Accounting: Integration Aspects

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the main integration aspects of Financial and Management Accounting and the function of the G/L account type

Lesson 4: Managing Accounts Payable

Lesson Objectives

After completing this lesson, you will be able to:

- Use relevant data and functions in accounts payable for example to process payments to a vendor

Lesson 5: Managing Accounts Receivable

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the tasks and structure of Accounts Receivable

Lesson 6: Managing Asset Accounting

Lesson Objectives

After completing this lesson, you will be able to:

- Manage asset accounting across the life cycle of a fixed asset

Lesson 7: Introducing Ledgers for Parallel Accounting

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the basic logic of the ledger solution within SAP S/4HANA

Lesson 8: Processing Plan and Actual Data in Overhead Cost Controlling

Lesson Objectives

After completing this lesson, you will be able to:

- Manage cost centers, secondary cost accounts and work breakdown structure elements (WBS elements)

Performing the Recruit-to-Retire Process: Focus on Human Experience Management

Lesson 1: Identifying the Key Functions of SAP SuccessFactors Solutions

Lesson Objectives

After completing this lesson, you will be able to:

- Summarize the key features and benefits of SAP SuccessFactors solutions

Lesson 2: Identifying and Hiring the Best Talents with SAP SuccessFactors Recruiting

Lesson Objectives

After completing this lesson, you will be able to:

- Use key features of SAP SuccessFactors Recruiting

Lesson 3: Onboarding New Hires with SAP SuccessFactors Onboarding

Lesson Objectives

After completing this lesson, you will be able to:

- Outline the onboarding process for new employees

Lesson 4: Storing Employee Records with SAP SuccessFactors Employee Central

Lesson Objectives

After completing this lesson, you will be able to:

- Identify the main components in SAP SuccessFactors Employee Central

Lesson 5: Processing Payroll and Posting Payroll Results to Finance

Lesson Objectives

After completing this lesson, you will be able to:

- Understand how payroll results are posted to finance

Lesson 1: Identifying the Procurement Process

Lesson Objectives

After completing this lesson, you will be able to:

- Identify the procurement process in SAP Ariba and SAP S/4HANA

Lesson 2: Explaining the Requisitioning Process

Lesson Objectives

After completing this lesson, you will be able to:

- Recall the basic sourcing process steps

Lesson 3: Describing Contract Management

Lesson Objectives

After completing this lesson, you will be able to:

- Explain purchasing contracts and their use

Lesson 4: Managing Purchase Orders

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the single process steps of purchase orders

Lesson 5: Managing Goods Movements

Lesson Objectives

After completing this lesson, you will be able to:

- Recall the basic process steps involved in managing goods movements

Lesson 6: Explaining Warehouse Processing

Lesson Objectives

After completing this lesson, you will be able to:

- Explain warehouse processing

Lesson 7: Managing Invoices

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the integration of invoice verification with accounting

Lesson 8: Managing Payments

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the automatic payment process and the impact to accounts receivable

Lesson 1: Understanding the Basics of the Production Process

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the production process and the systems used in production

Lesson 2: Managing Master Data and Product Cost Calculation

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the necessary steps for Product Cost Calculation

Lesson 3: Analyzing Demand Planning

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the use of demand planning and planning in SAP IBP

Lesson 4: Analyzing Material Requirements Planning (MRP)

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the basic Material Requirements Planning Process Steps

Lesson 5: Processing Production Orders

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the basic production order execution process steps

Lesson 6: Understanding the Period End Closing

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the period end closing activities

Lesson 1: Understanding the Basics of the Sales Process

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the sales process, the organizational levels, and the systems used in sales

Lesson 2: Using Master Data in Sales

Lesson Objectives

After completing this lesson, you will be able to:

- Extend the master data relevant for sales

Lesson 3: Describing Presales Activities

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the presales process steps in SAP Sales Cloud

Lesson 4: Describing Sales Order Management

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the basics of sales order management

Lesson 5: Describing the Delivery and Shipping Process

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the delivery document creation, the goods movement processing, and the integration with the SAP Extended Warehouse Solution

Lesson 6: Describing Customer Billing

Lesson Objectives

After completing this lesson, you will be able to:

- Describe customer billing processes and how to integrate with FI

Lesson 7: Managing Customer Payments

Lesson Objectives

After completing this lesson, you will be able to:

- Manage customer payments and describe how to integrate with SAP Collections and Dispute Management

Lesson 1: Understanding the Basics of the Service Process

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the integrated SAP solution to run the service process including the used systems and the concept of organizational data

Lesson 2: Exploring Master Data in Service

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the concept of master data in service

Lesson 3: Describing Service Contract and Invoice Management

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the concept of service contracts and service contract billing

Lesson 4: Managing Recurring Service

Lesson Objectives

After completing this lesson, you will be able to:

- Use service order templates and maintenance plans

Lesson 5: Service Analytics

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the concept of service monitoring and analytics